10.11.2022



### MARKETING AUTOMATION





### Why Automate?





### Size of marketing automation software market

Mordor Intelligence





Acknowledge automation as the #1 contributor to their success

Learning Hub





### Businesses that utilize marketing automation are

Funnel Overload



### **GETTING STARTED**

**EMAIL** 

SOCIAL





### EMAIL AUTOMATIONS



WELCOME EMAIL SERIES



CART ABANDONMENT SERIES

CUSTOMER WIN BACK



POST PURCHASE REVIEW



BIRTHDAY REWARD EMAIL









Email #2

Email #3

After 1 Day:

After 2 Days:

Double Opt-In

Immediately:

**Establish Expectations** 

Offer Incentive

Introduce Your Brand

Follow on Social

**Gain Loyalty** 



WELCOME TO THE WONDERFUL WORLD OF FLEURISH FLORAL STUDIO!

CONFIRM YOUR EMAIL TO MAKE OUR FLORAL FRIENDSHIP OFFICAL!

YES! LET'S BE FRIENDS!









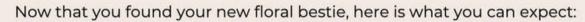












BE THE FIRST TO KNOW ABOUT

NEW PRODUCT DROPS

EXCLUSIVE DISCOUNTS & PROMOTIONS

SPECIAL EVENTS & WHAT'S ON OUR SOCIAL CALENDAR



LOOKING FOR INSPIRATION? LET'S GET SOCIAL!

Click below to follow us on:















TREAT YOURSELF TO SOME FLEURISH FLOWERS

**BUY BLOOMS NOW** 



AND BECAUSE WE LIKE YOU SO MUCH SHIPPING IS ON US WITH CODE SHIPFREE!









# CART ABANDONMENT SERIES





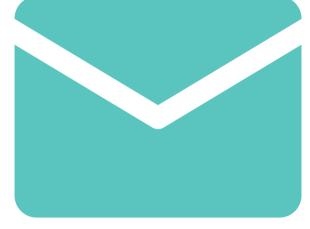
After 30 minutes:

What They Left Behind Email #2



After 3 hours:

Address Objections Email #3



After 6 hours:

Offer A Discount



Capture Lost Revenue





#### YOU, MY FRIEND, HAVE GREAT TASTE!

You left some beautiful blooms in your cart.



CLICK BELOW TO RETURN TO CART

**BRING ON THE BLOOMS!** 













#### DID YOU FORGET ABOUT US?

We promise you will love our fresh blooms! We custom pack each shipment to maximize flower freshness and protect your precious cargo while en route.



CLICK BELOW TO RETURN TO CART

BRING ON THE BLOOMS!











#### WE CAN'T LET YOU PASS THIS UP!

Buy these blooms and shipping is on us! CODE: SHIPFREE



**CLICK BELOW TO RETURN TO CART** 

BRING ON THE BLOOMS!







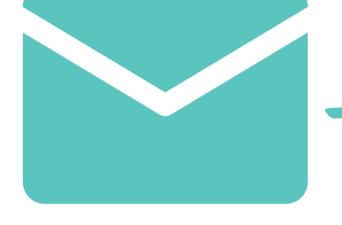






Email #2





After 60 days of not opening emails:

Offer a Deep Discount or Promotion After 1 Day:

List Removal Notification After 2 Days:

Unsubcribe Notification



Re-engage Subscribers





### WE HAVEN'T SEEN EACH OTHER LATELY! PLEASE ENJOY

30% OFF

#### CODE:MISSYOU

Use it to buy yourself some beauties like these!





MEET LOLA

MEET SIMONE













#### WE CAN TAKE A HINT

Maybe it's timing or maybe you are no longer in love with dreamy floral arrangements handcrafted with local blooms.

Either way, we don't want to clutter your Inbox. If we got it all wrong, just click below to stay in touch!

WAIT! KEEP ME ON THE LIST!













#### ITS TIME TO SAY GOODBYE



Since we haven't heard back from you we are going to go ahead and remove you from our list.

We hope to reconnect again!











### POST PURCHASE REVIEW



4-5 days after product arrival

- Link to create a review on Google
- Provide a link for direct help
- Make it personal



### **EMAIL**



#### DID YOU LOVE IT? LET US KNOW!



KATIE, WE WOULD LOVE TO HEAR FROM YOU!

WRITE A REVIEW



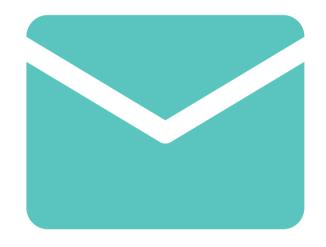
HAVE ANY OTHER FEEDBACK? EMAIL US AT HELLO@FLEURISHFLORAL.COM





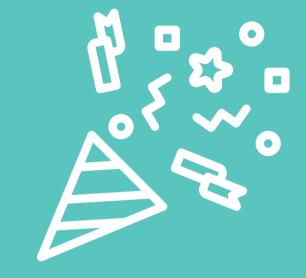






First Day of Birthday Month

- Capture this information at time of subscription
- Offer a special "gift" for their birthday
- Pro Tip: Offer a promotion at the oneyear anniversary of subscribing to your emails



**Improve Customer Loyalty** 

### **EMAIL**



#### HEY, WE HEARD IT'S YOUR BIRTHDAY!

PLEASE ENJOY



CODE:BDAYBLOOMS

**BUY SOME BLOOMS** 





MEET LOLA

MEET SIMONE



























## Bonus Automation Tool: IFTT

#### **Everything Works Better Together**

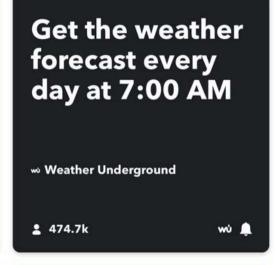
"It's like digital duct tape."

IFTTT is the free bridge that makes each app, service, or device talk to each other and group tasks for better productivity.

When something happens on one service, it triggers an action on another "If This Then That."



**≗** 178.4k







### IFTTT for Marketers:

#### **Automation for Pinterest**

Automatically creating a Pinterest "board" for each blog category.

Each time you post a new blog article, the featured image will get posted to your various boards.



### IFTT for Marketers:

#### **Content Distribution**

Automatically share the following:

- Add new videos as blog content
- Share branded hashtag content from Instagram to Facebook
- Link a liked pin to your Pinterest profile + specific board (assuming a photo is available)



### IFTT for Marketers:

#### **Competitive Research**

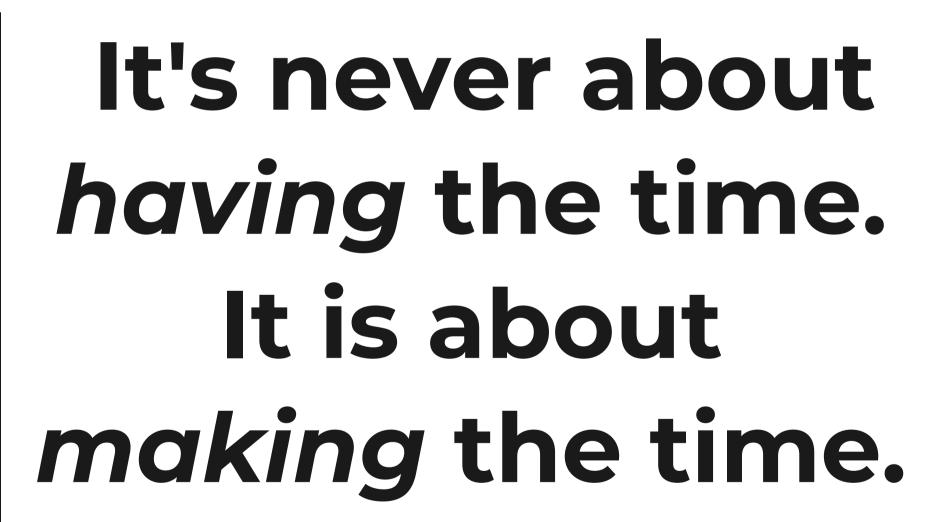
Keep track of the following about your competitors:

- Changes to your competitors' websites
- New blog posts from your competition
- Find out when a news site links to your competitor





### Final Thought:



Marie Forleo Everthing is Figureoutable



### Let's Connect!

Melanie Spilbeler FreshPath Marketing LLC

