Maximum Makeover, Minimal Effort: Website Edition

by
Vonda LaFever AIFD, PFCI, CFD
Ellie LaFever and Lori Wilson

Flower Clique





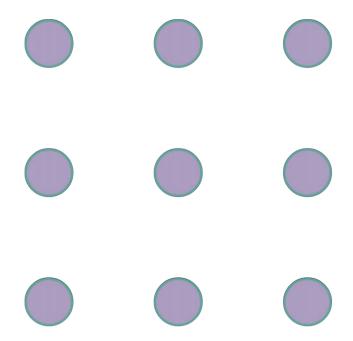




We're excited to be HERE!



Can you make only **4** continuous unbroken lines through ALL nine dots, without lifting your pen or pencil?





Don't think outside the box.

Think as if there is no box.

It's easier than you think...



The time is now!

80-85% orders are online 10-20% physical location

TODAY

- Connect the digital and physical dots
- How to take what you have and make it better
- The five hot trends in the world of ecommerce for florists
- The power of placement
- Why connection is currency and what this means for your website





Front of House

Where customers browse, transactions happen, and products & fresh flowers are displayed.

- Exterior
 - SEO
 - How people find you
 - Curb appeal
- Front Door / Entry
 - Homepage
 - Personalization
 - Buttons/Banners
 - First impression of offerings
- Display Floor / Display Cooler
 - Product pages
 - Merchandising
 - Hot spots
- Checkout / Cash Wrap
 - Reviews
 - Last impression
 - Customer Experience / Training



Back of House

Where production happens, supplies and fresh flowers are housed, and behind the scenes operations take place.

- Workroom
 - Productivity
 - Education
 - SAF/Career Connection
 - FPS / SPS
- Cooler
 - Bundles (Ordering + Productivity)
 - Flowers on website need to be in cooler
 - Have what you sell! Start with the website, simplify and then go from there
 - Phone orders
 - Shift your mindset
 - You can control what people buy and what you sell
 - Organization
 - Cooler rotation
- Office
 - Leadership
 - Logistics / Ordering / Operations
 - Profitability

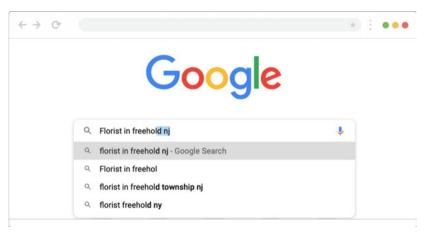


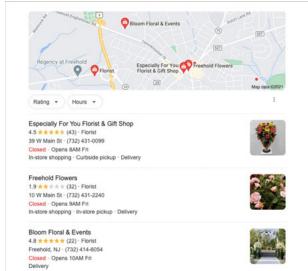
Exterior

Front of House

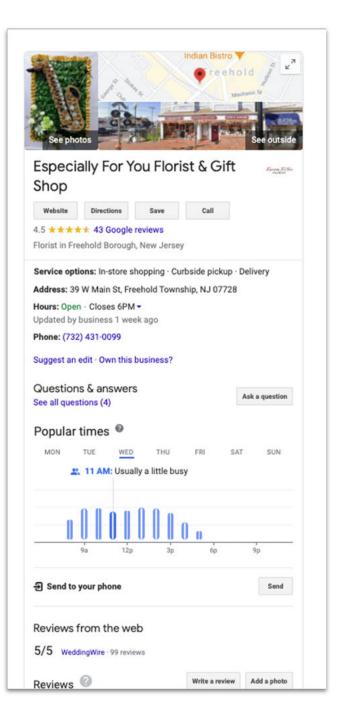
Outward Facing SEO / How People Find You Curb Appeal

SEO: How People Find You









What You Can Do: SEO

- 1. Google Review Button
- 2. Google My Business
 - a. Keep updated, contact info, hours, location, delivery area + specials
- 3. Keep your site fresh with updates
 - a. Ongoing changes on your website
- 4. Use Keywords when you add any content
 - a. Home Page, About Us and your product descriptions.
 - b. Try this free tool:
 - Semrush.com/analytics/keywordmagic/start
- 5. Monitor and Maintain your Reviews
 - a. Watch and respond!
- 6. Backlinks: Get others to link to your site
 - a. Reputable! Blogs, Funeral homes, Chamber of commerce

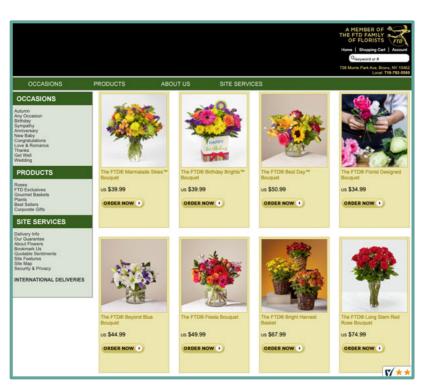


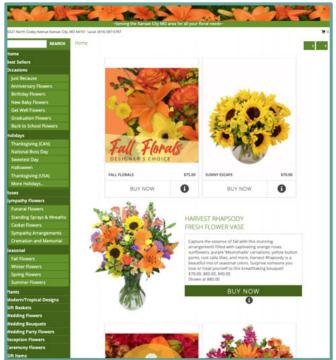


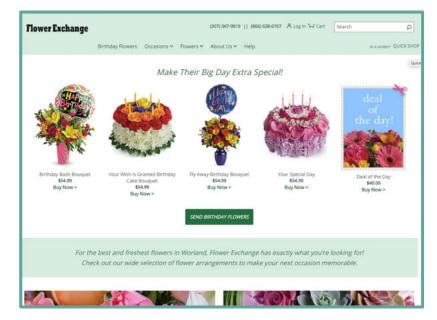
Entry / First Impressions

Front of House

"Front Door" = Homepage Personalization with Banners









(307) 347-9819 || (866) 638-6767 A Log In 🕌 Cart

Search

Birthday Flowers Occasions ♥ Flowers ♥ About Us ♥ Help

IN A HURRY? QUICK SHOP

0

Make Their Big Day Extra Special!



Birthday Bash Bouquet \$54.99 Buy Now >



Your Wish Is Granted Birthday Cake Bouquet \$54.99 Buy Now >



Fly Away Birthday Bouquet \$54.99 Buy Now >



Your Special Day \$54.99 Buy Now >



Deal of the Day \$40.00 Buy Now >

SEND BIRTHDAY FLOWERS

PROUD MEMBER OF THE teleflora. Network

For the best and freshest flowers in Worland, Flower Exchange has exactly what you're looking for! Check out our wide selection of flower arrangements to make your next occasion memorable.









SHOP MICHAEL'S HERITAGE FLORIST FOR THE BEST FLOWER DELIVERY IN KANSAS CITY



Fresh-Picked from the Garden \$95.00 Buy Now >



Fresh Thyme \$85.00 Buy Now >



Aspen Magic \$155.00 Buy Now >



Reigning Supreme \$79.00 Buy Now >

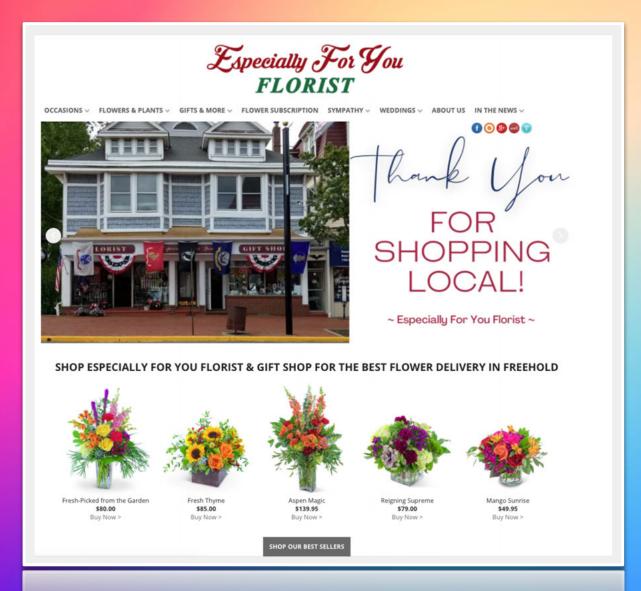


Mango Sunrise \$59.00 Buy Now >

SHOP OUR BEST SELLERS

PROUD MEMBER OF THE teleflora. Network

"Front Door" / Entry



Hot Trend #1:
Local Is
Everything

Hot Trend #2:

Homepage is the Hotspot (Highest-Converting Page)

About Adel Flowers & Gifts

We are family ow committed to offer friendly and prondedicated to mak

<u>Don's Own Flower Shop has been proudly serving Geneva and surrounding areas since 1985</u>. We owned and operated and committed to offering only the finest floral arrangements and gifts, but that is friendly and prompt. Because all of our customers are important, our professional staff in the committed to offering only the finest floral arrangements and gifts, but that is friendly and prompt. Because all of our customers are important, our professional staff in the committed to offering only the finest floral arrangements and gifts, but that is friendly and prompt.

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About The Company

Flower Exchange proudly serves the Worland area. We are family owned and operated. We are committed to offering only the finest floral arrangements and gifts, backed by service that is friendly and prompt. Because all of our customers are important, our professional staff is dedicated to making your experience a pleasant one. That is why we always go the extra mile to make

your

About the Company

Claprood's Florist proudly serves the Pickerington area. We are family owned and operated. We are committed to offering only the finest floral arrangements and gifts, backed by service that is friendly and prompt. Because all of our customers are important, our professional staff is dedicated to making your experience a pleasant one. That is why we always go the extra mile to make your floral gift perfect.

bout Us

ashful Daisy

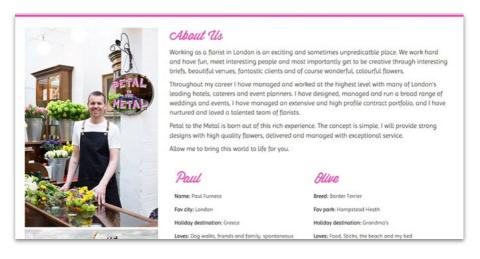
ifts, backed by service that is friendly and prompt. Because all of our customers are important, our professional caff is dedicated to making your experience a pleasant one. That is why we always go the extra mile to make your oral gift perfect. Let Bashful Daisy be your first choice for flowers.

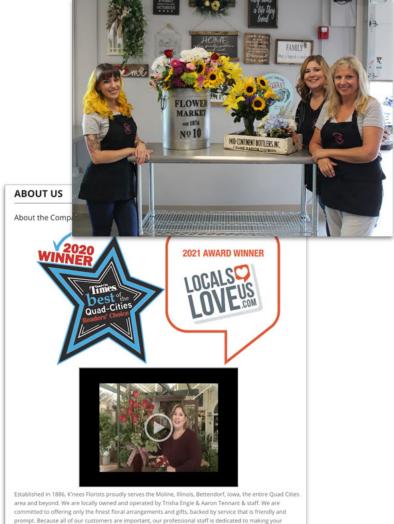
About The Flower Merchant

The Flower Merchant proudly serves Springfield. We are family owned and operated. We are committed to offering only the finest floral arrangements and gifts, backed by service that is friendly and prompt. Because all of our customers are important, our professional staff is dedicated to making your experience a pleasant one. That is why we always go the extra mile to make your floral gift perfect.

Make it personal!

- 1. You should get your point across in 6-8 seconds.
- 2. A great 'About Us' page should showcase your business values & accomplishments.
- 3. Don't forget to mention the owner name, designers, etc. People like to see real names and real people!





experience a pleasant one. That is why we always go the extra mile to make your floral gift perfect. Let K'nees

Florists be your first choice for flowers.



What You Can Do: Entry/First Impression

- 1. Look with the eyes of the consumer
 - a. Would YOU stay/browse/buy on your site?
 - b. Clear images, easy to shop, check out, add-ons, etc.
- 2. Personalize: Custom Banners
 - a. Local
 - b. Colorful
 - c. Occasion-based
 - d. Product-Based
- 3. Personalize: About Us Page
 - a. Share your story

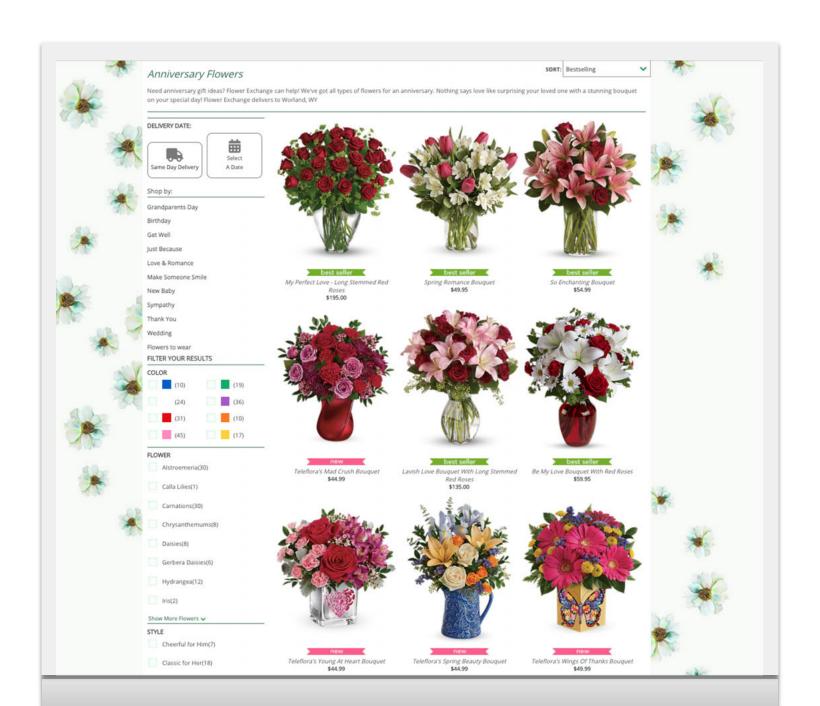


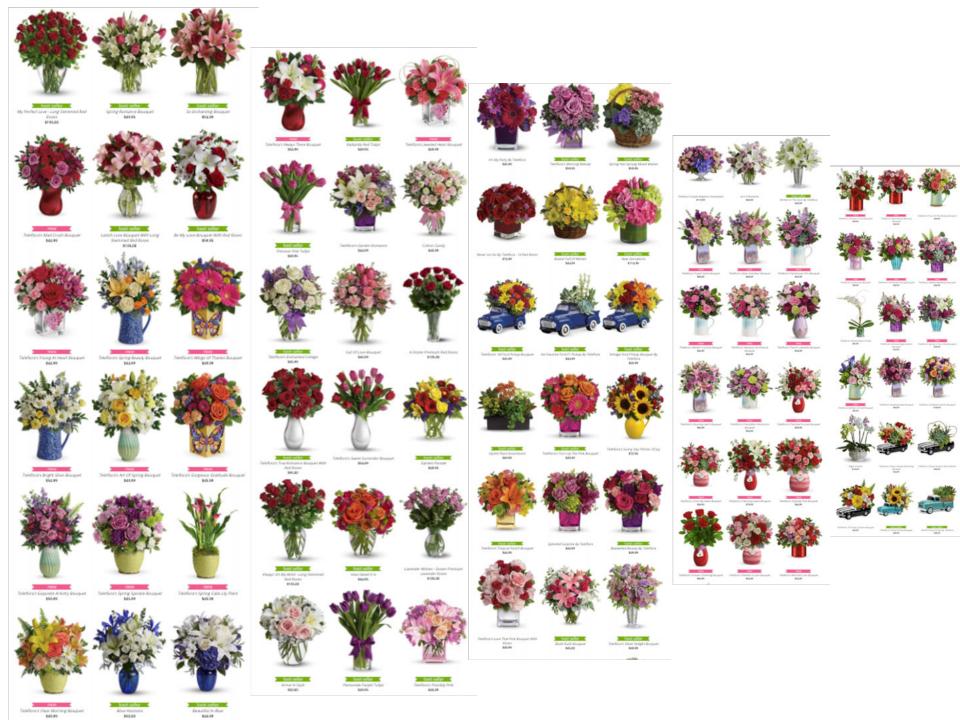


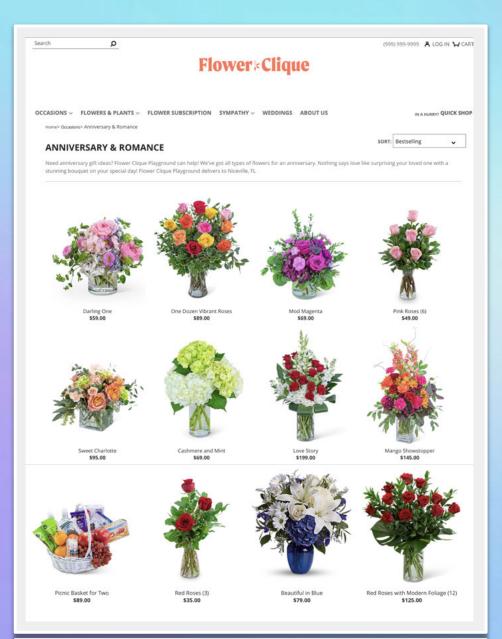
Display Floor

Front of House

Product Pages Merchandise Hot Spots







Hot Trend #3:

Make it "Organic" / Wild

- For Customers & Designers Alike

Hot Trend #2:

You Have the Power of Placement

 YOU tell customer what they want, what you want to make, and make a profit on







OCCASIONS V FLOWERS & PLANTS V

FLOWER SUBSCRIPTION

SYMPATHY

WEDDINGS ABOUT US 180 0 0 0







DELIVER TO THE SERVICE

Flower Arrangements

Sympathy Plants

Casket Sprays

Shop By Collection

Urn & Memorial Tributes

Standing Sprays & Wreaths

DELIVER TO THE HOME

Sympathy Plants

Flower Arrangements

POPULAR CHOICES



\$69.00

\$99.00



\$249.00

\$60.00



Gracefully Majestic Casket Spray \$425.00



Gracefully Majestic Urn \$290.00



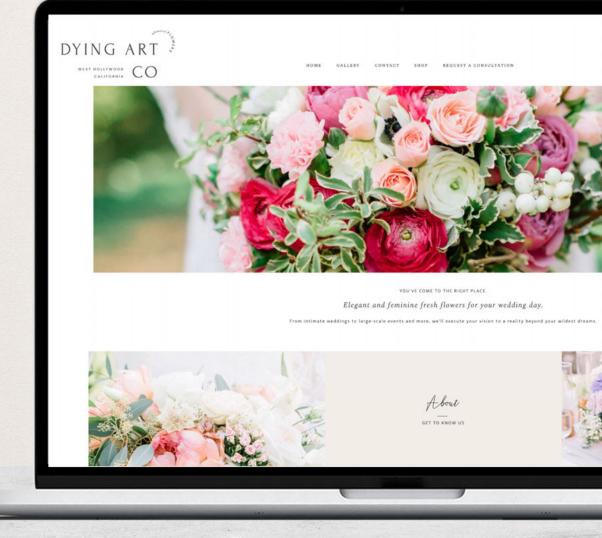
Gracefully Majestic Standing Spray \$300.00



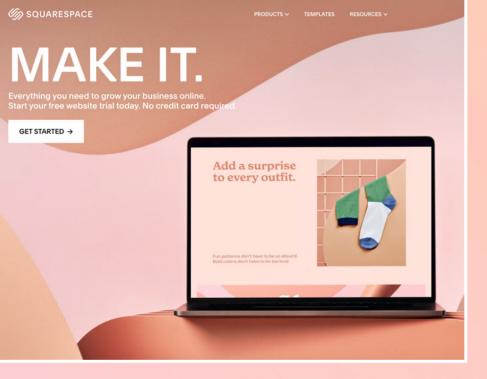
Majestic Urn \$210.00

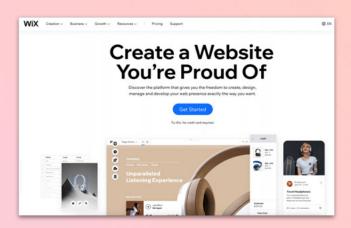


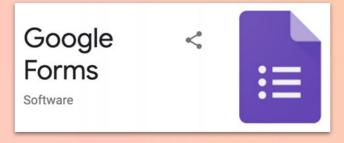


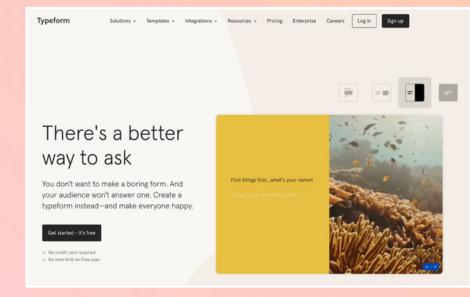


Digital Wedding Presence









Hot Trend #5: Show em' what you've got!

GIFT BASKETS

Flowers Unlimited has Gourmet Gift Baskets for any occasion. We offer several different gourmet treats to send the perfect gift! Flowers Unlimited will deliver Gourmet Gifts to Martinsburg, WV and the surrounding areas.



Spice Party \$138.95



Stylish in the Rain \$126.95



Sweet Treats \$84.95



Tea Thyme \$85.95



You're One in a Melon \$75.95



April Cornell Napkin, Tea Towel & Placemat Set \$129.95



April Cornell Apron & Placemat Set \$85.95



Garden Medley \$96.95

What You Can Do: Display Floor

- 1. Limit your offerings: less is more
 - a. What do you want to be your best sellers?
- 2. Placement is Key
 - a. If you want to sell something, put it on your homepage or in the first 2 rows of a product page
- 3. Show your powerhouse products (gifts)

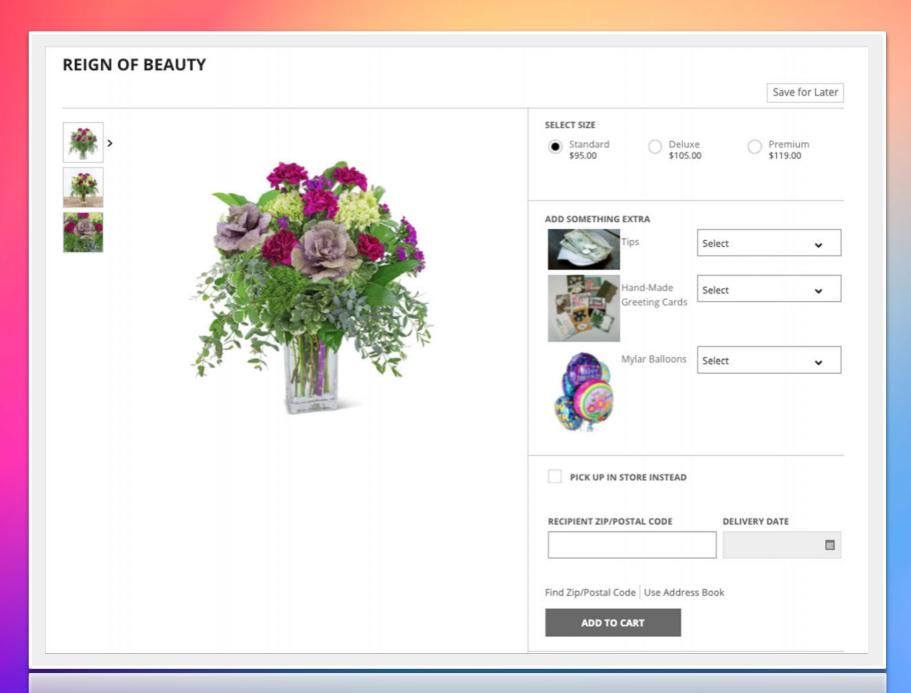




Checkout / Cash Wrap

Front of House

Last Impression
Customer Experience



What You Can Do: Checkout / Cash Wrap

- 1. Make sure it's easy
 - a. No roadblocks or barriers your website
- 2. Add-ons offered
- 3. Ask for the Review
 - a. In person and through email





Workroom

Back of House

Education
SAF / Career Connection
FPS / SPS















Fresh Tangerine \$49.00



Wilde Blue \$55.00



Capri Sunset \$149.00



Medium Dish Garden \$59.00



Positano Sunset \$69.00



Deal of the Day \$39.00



Morning Thyme \$89.00



Mango Showstopper \$145.00



What You Can Do: Workroom

1. Give your designers and staff resources they need to succeed.



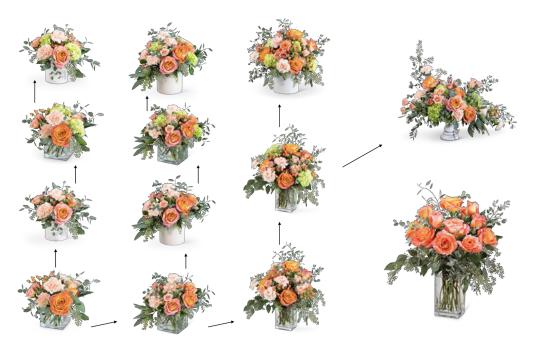


Cooler

Back of House

Productivity & Organization Cooler Inventory Logistics / Ordering / Operations



















What You Can Do: Checkout / Cash Wrap

- 1. Create and photograph designs
- 2. Have what you sell, sell what you have
- 3. Know what's on your website (it's your online menu)
 - a. When the customer calls, be ready





Office

Back of House

Profitability:
Actually making money doing what you love!



best seller

Beautiful In Blue \$44.99



\$54.99 \$52.24

Buy Now

Beautiful in Blue Bouquet



Beautiful in Blue \$60.00



What You Can Do: Office

- 1. Pricing Appropriately
- 2. Use Custom Images to avoid price comparison
- 3. Use the same flower combination for 5–10 products on your site



Connection is Currency









Nature's Besties



Josh Kozlowski

Admin · September 13 at 12:21 PM · 😂

New arrivals daily! Stop in for this week's special! 😂





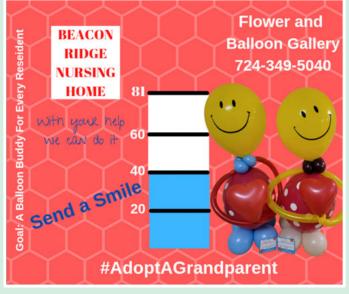


One of 4 classes we are Offering this year! Sign up early to ensure seats! Heartland Pizza Company will be hosting these events in their beautiful Gathering room! Drinks and pizza provided!





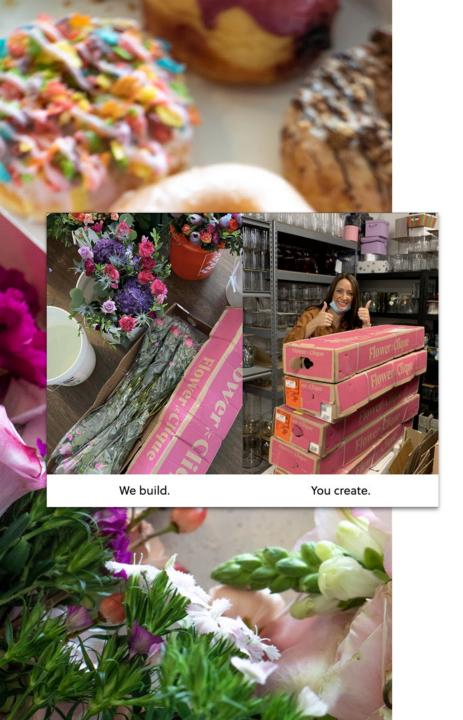




There's no box.

If you could learn one thing from me...

You've got this!

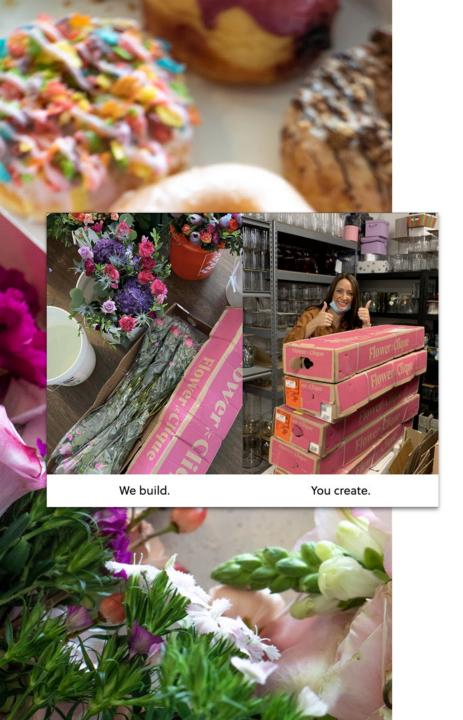


Flower Clique

women-founded. women-run.

We bridge the gap between retail florists and the modern-day consumer, taking your flower shop to an elevated online shopping experience. The win-win? Higher sales, higher profits, and happier staff with a more streamlined system.

Flowers are your passion - they're ours, too.



Flower Clique

women-founded. women-run.

We are a complete website management solution, members-only wholesaler, floral community, podcast, a wealth of industry knowledge, business consultant, an honest team, and the best support system for florists today.

With a Flower Clique membership, you get it all for one low monthly rate.

ONE MEMBERSHIP. ALL-AGEGS.

Total Website Management White-Glove Concierge Business Consultant Wholesale Flowers

E-commerce Library with 700+ Products

Quarterly Photoshoots

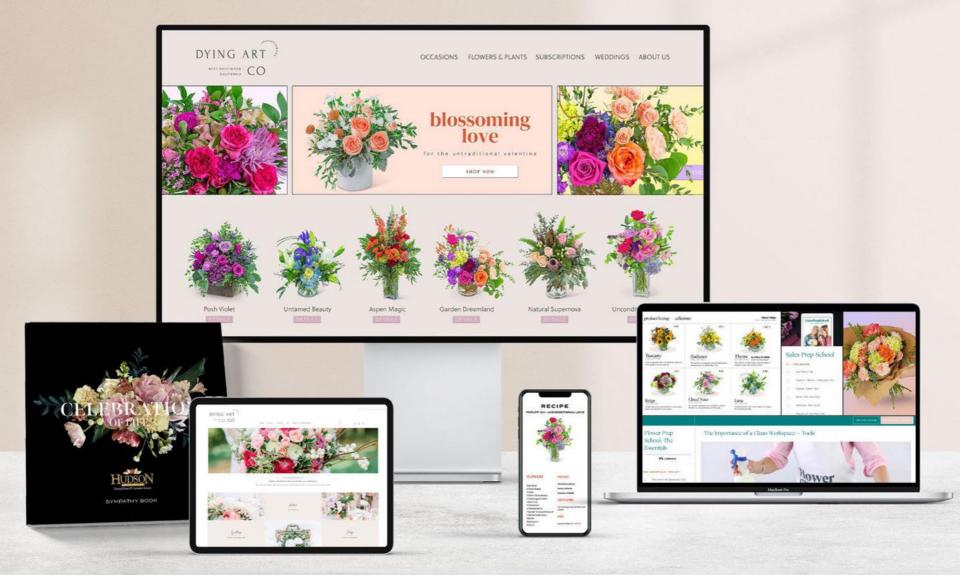
Celebration of Life Guide

Online Wedding Lookbook

Facebook Posts 2x Weekly

Florist Community

Founded by Women Support Flower Farmer Families





SIMPLIFIED E-COMMERCE SOLUTIONS

FULL WEBSITE MANAGEMENT

E-Commerce Management Service Full-Time Concierge for Customizations & SEO Maintenance, plus:

- Google My Business & Facebook Posts
- Separate Customized Wedding Website
- Farm to Flower Shop Inventory System
- Celebration of Life (Sympathy) Guide
- Members-only community with online resources, recipes, and education
- The most supportive florist's community

No contracts. Month-to month membership.

