

SAF COVID19 Webinar Series: Maximize Profits & Minimize Stress on Mother's Day

April 14, 2020



From Dr. Max Teplitski, Chief Science Officer, Produce Marketing Association:

As you may have suspected, there is no research on persistence of the virus on surfaces of flowers. However, based on everything we know, the risk of contracting COVID-19 from flowers is less than negligible. I have recorded several interviews with experts in virology, food safety and exposure science, and they are unanimous (as well as US FDA and CDC) in that COVID-19 cannot be transmitted with food or food packaging. These interviews are available here:

pma.com/content/articles/2020/03/coronavirus-resources-for-grower-shippers

(you may need to scroll through the page to see them).



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- Experience gifts, such as dinner, concert or day out with the grandkids are off the table for 2020.
- That brings me to a sidebar ...







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- Senior management is already sending flowers to home-based employees to improve morale.
- Flowers and plants will be the gifts of choice next week.



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- Start today!



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- Social media and email must continue.
- SAF has digital resources for you to use.









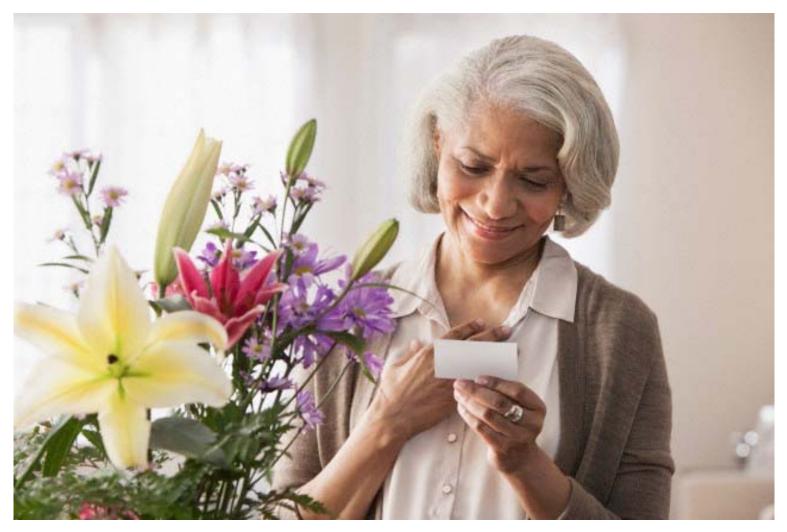


APRIL Administrative 20-26 Professional's Week











Flowers can be there when loved ones can't.



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- Growers tell us there is plenty of supply.



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- Growers tell us there is plenty of supply.
- Consumers are shopping from home.
- Web conversion rates are higher than ever.
- Many people are looking for work and beginning to feel comfortable applying.





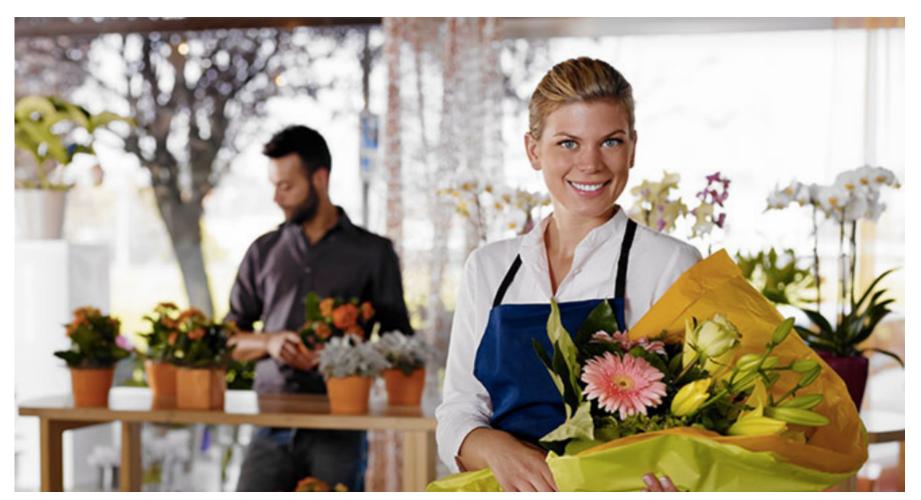


Photo Credit: Floranext



 Administrative Professional's Week is your "Spring Training."



- Administrative Professional's Week is your "Spring Training."
- Indeed.com.



- Administrative Professional's Week is your "Spring Training."
- Indeed.com.
- Facebook Jobs.



- Administrative Professional's Week is your "Spring Training."
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- Marquee ads.



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- Facebook Jobs.
- Craigslist.com.
- Marquee ads.
- Employee recruiters (pay for success).







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More Efficient Than Ever.

- Featured items must be quickproduction designs.
- Consider more flowering plant designs.
- Sales team MUST sell from your collection!
- Sell from highest price to lowest price.
- Preproduce your collection items the week of April 26.



Less sku's and more generic.



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- Codified items featured early, then clear glass items closer to the holiday.



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- More prominent substitution messaging.



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- More prominent substitution messaging.
- Emphasizing "Designers Choice" and "Daily Deal."



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- More prominent substitution messaging.
- Emphasizing "Designers Choice" and "Daily Deal."
- Door Dash partnerships by Bloomnet & FTD. Dashers can take up to 7 deliveries each (max.10 for Bloomnet)



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- FTD is also marketing more FSG items in clear glass,
- FTD will require consumers to approve flex delivery for Sat/Sun.
- Take advantage of Sunday!







• One truck per driver.



- One truck per driver.
- One workstation per designer.



- One truck per driver.
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- Individual tools.



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- One workstation per designer.
- Individual tools.
- Proper distancing.



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- One workstation per designer.
- Individual tools.
- Proper distancing.
- Frequent disinfecting.



- One truck per driver.
- One workstation per designer.
- Individual tools.
- Proper distancing.
- Frequent disinfecting.
- Frequent handwashing.

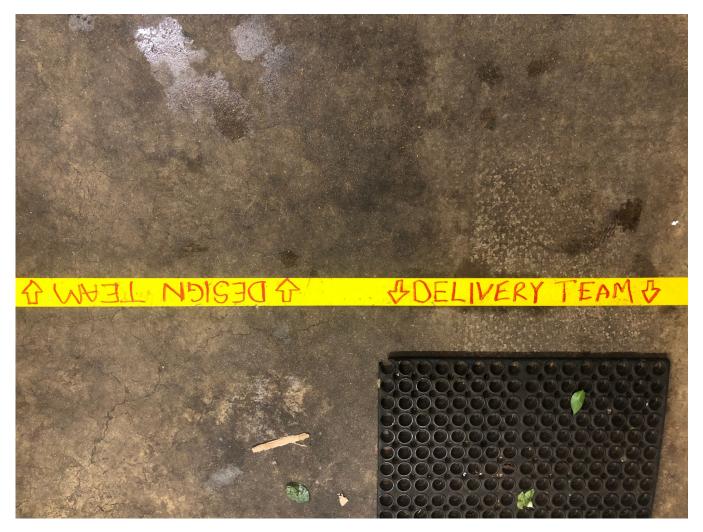


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- Masks for all.
- Defined work areas.









Search for available space and spread out.



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- Possibly erect a tent outside the shop.



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- Retail space becomes production space.



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- Retail space becomes production space.
- Clear out storage areas & add work tables.



- Search for available space and spread out.
- Possibly erect a tent outside the shop.
- Retail space becomes production space.
- Clear out storage areas & add work tables.
- Reconsider refrigerated containers/trailers.







 If you have not yet completed your application do so today.



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- Get your staff back and pay a "loyalty bonus" if you have to entice them off of unemployment compensation.



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- Get your staff back and pay a "loyalty bonus" if you have to entice them off of unemployment compensation.
- Pay your unpaid or low wage family members.



- If you have not yet completed your application do so today.
- Get your staff back and pay a "loyalty bonus" if you have to entice them off of unemployment compensation.
- Pay your unpaid or low wage family members.
- Pay your rent & utilities within the time window.



 Do everything possible to ramp up to unprecedented capacity.



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- Best return on investment is to remind last year's customers around May 1-2.



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- Call your top 100 early.



Questions?

