

Social Media Matters

Making It Personal

Claim Your Business

- Google <u>https://www.google.com/business/</u>
- Yelp <u>https://biz.yelp.com/support/claiming</u>
- Facebookhttps://www.facebook.com/help(in the search field type "Claim A Business")
- Instagram https://www.instagram.com/accounts/emailsignup/
- Pinterest <u>https://www.pinterest.com/</u>
- Twitterhttps://twitter.com/
- Bing <u>https://www.bingplaces.com/</u>

Follow Instructions

Go step-bystep

Fill in all the information you possibly can to make your listing complete

Ask for help

- Use the Chat option
- Call or email them for help
- Ask your teenager
- Call me 928-713-1202

KEEP CALM AND FOLLOW INSTRUCTIONS

Be Thorough

Enter ALL the info requested

Upload photos - have a file of photos ready so you don't have to go search for them

Double check spelling and phone number, address

Make it personal - Convey the personality of your shop

Check into your business when you're there

Prescott Flowers | Prescott, AZ Same-Day Delivery | Kremp Florist

https://www.kremp.com/flowers/arizona/florist-prescott-az ▼ Using Kremp **Florist's** reliable online services, you can get same-day delivery to local friends and family members in **Prescott**. **Flower shop** gifts could include ...

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Best 29 Florists in Prescott, AZ with Reviews - YP.com

https://www.yellowpages.com/prescott-az/florists ▼ 29 results - **Florists in Prescott** on YP.com. See reviews, photos, directions, phone numbers and more for the best **Florists in Prescott**, AZ.

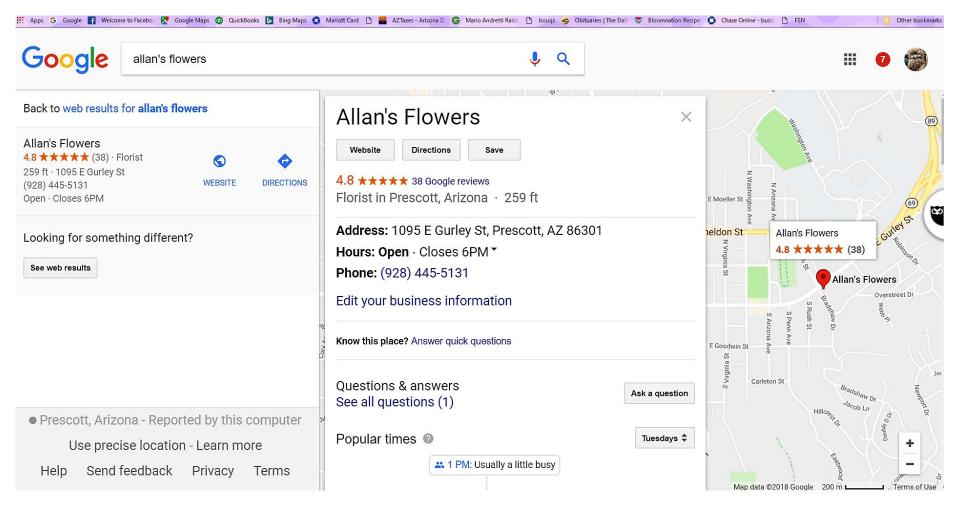
Prescott Florist. Prescott AZ Flower Delivery. Avas Flowers Shop

https://www.avasflowers.net > Arizona > Yavapai ▼ Free Flower Delivery by Top Ranked Local **Florist in Prescott**, AZ! Same Day Delivery, Low Price Guarantee.Send Flowers, Baskets, Funeral Flowers & More.

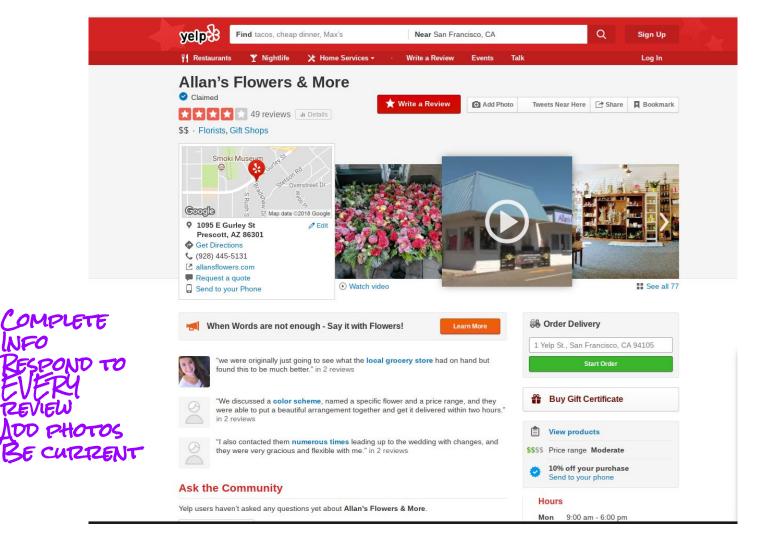
Prescott Valley Florist. Prescott Valley AZ Flower Delivery. Avas ...

https://www.avasflowers.net/arizona/florist-prescott-valley-az/ ▼ Free Flower Delivery by Top Ranked Local **Florist in Prescott** Valley, AZ! Same Day Delivery, Low Price Guarantee.Send Flowers, Baskets, Funeral Flowers ... WHO'S TRYING TO STAKE A CLAIM IN YOUR TURF?

SEARCH FLORISTS IN YOUR TOWN!



🥂 Google Maps 💿 QuickBooks 🖪 Bing Maps 🌍 Mariott Card 🗅 🎬 AZTaxes - Arizona D. Ġ Mario Andretti Racin 🗅 bouqs 🧒 Obituaries | The Daili 💖 Bloomnation Recipe 🏮 Chase Online - busin 🗅 FSN Apps G Google 🖪 Welcome to Faceboo Other bookmarks 15 > See photos See outside Smiles & 100 Blooms of 100 Blooms of 24 Red Roses Mother's Day Spectacular wit... Sunshine with Poms Daisies Peruvian Lilies... with Vase -... Allan's Flowers \$19.99 \$19.99 \$19.99 \$19.99 \$24.99 ProFlowers ProFlowers ProFlowers ProFlowers ProFlowers Special offer Special offer Special offer Special offer Special offer Website Directions Save 4.8 ***** 38 Google reviews Florist in Prescott, Arizona Your business on Google 14,317 views Address: 1095 E Gurley St, Prescott, AZ œ 86301 †o 4 C+ GOOGLE MAKES Hours: Open · Closes 6PM * Edit info Add photo Reviews Create ad Create post Phone: (928) 445-5131 Top things to do Edit your business information IT EASY New photos When did your business You haven't posted first open? recently TO Know this place? Answer quick questions Tell customers how long Tell customers about UPDATE vou've been in business special events. THINGS **Ouestions & answers** promotions, or products Ask a question See all questions (1) ON THE ПY Reviews from the web VIEW PHOTOS ADD OPENING DATE CREATE POST Flower Shop Network Facebook 5/5 4.7/5 4 reviews 96 votes



What Google Likes

Regular activity on your website.

- move products in your website
- add a product
- don't over-edit your photos
- Save your product with descriptors
 - red_roses_vased_delivery_local_florist_yourtown_shopname_floral_gift.jpeg

Use your designs on your website

Use your unique designs on your website

Name them after things in your town or state

Partner with local artisans to make containers or add in items

Offer gift certificates to local restaurants or spas





Instagram & Pinterest

business.instagram.com/getting-started

business.pinterest.com/en/creating-your-account



Does It Matter

Use Social Media engagement to generate interest in your shop

Get customers involved

Create the "Why"

Showcase new product



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Events Videos	29 Page Likes ▲0%		9,444 People Reached ▲24	%	5 Recommendations ▼55%	
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Make It Personal

People want to see "behind the scenes"

Fun facts about flowers, etc

Run a contest, weekly giveaways

Post designs





In Store Events

Who has time?

Why it matters?

Partner with restaurants, spas, bakeries

Involve your team



Bubbles Scrubs & Backrubs







Holiday Open House

Get Active With Your Phone

Increase your response rate to email, complaints, positive feedback

Post easily to Facebook, Instagram, Pinterest



Do It Yourself or Hire

Assign one employee to oversee your Social Media

Use Hootsuite, Sprout Social or a similar program

Schedule on Facebook